



2018 USIndoor Facility Operators Conference Schedule Matrix

Tuesday, 5/15			
8:00am-6:00pm	Certified Arena Operator Class		
Wednesday, 5/16			
8:00am-6:00pm	Certified Arena Operator Class		
9:00am-4:30pm	Facility Bus Tour* <i>sponsored by GARED</i>		
5:00-7:00pm	Opening Welcome* <i>sponsored by Spot TV</i>		
Thursday, 5/17			
8:30-10:30am	General Session & Keynote <i>sponsored by SportsLife X</i>		
10:45-12:00pm	Existing Facility Operators <i>Roundtables: Customer Service: Hate Mail and What Have You Done For Me Lately?*</i>	Startup Track Intro for Startups	
12:00-1:15pm	Executive Symposium* <i>(incl. working lunch)</i>	Lunch Break (on your own)/CAO Banquet*	
1:30-4:00pm	Communications & Outcomes	Idea Incubator	
		Sponsorship Programs Successful Market Trends Peter Corbett, InSports	Social Media Deep Dive to the Bottom Line Mike Gingerich
4:00-7:00pm	Tradeshow President's Reception <i>sponsored by The Monument Sports Group</i>		
7:00-10:00pm	Evening Program (TBD)		
Friday, 5/18			
9:00-9:30am	Executive Symposium* <i>(incl. breakfast)</i>	Breakfast (on your own)	
9:30-11:45am	Executive Symposium* <i>(incl. breakfast)</i>	Food & Beverage Untapped Revenue Opportunities William Knox, Grand Park	Birthday Parties Maximum Results Rosie Salas, Trainertainment
		Construction Process (9:30) USIndoor Provider Intros (10:45)	
11:45am-1:40pm	Tradeshow Luncheon <i>sponsored by OEO Energy Solutions</i>		
1:45pm-4:15pm	Executive Symposium* <i>(cont.)</i>	Technology Leveraging the Latest Tech	Operations Defining & Motivating Staff Roles
		Risk Management (1:45) Wrap-Up (3:15)	
5:00-6:30pm	Closing Event* <i>sponsored by SportsLife X</i>		

Schedule is subject to change.

* Limited seating, separate registration required. Additional fee may, or may not, apply.

as of January 31, 2018