



2020 USIndoor Facility Operators Conference

Schedule Matrix

See the "USIndoor" App for further descriptions.

Wednesday, 5/27			
8:00am-6:00pm	Certified Arena Operator Class		
Thursday, 5/28			
8:00am-6:00pm	Certified Arena Operator Class		
8:45am-4:30pm	Facility Bus Tour*		
5:00-7:00pm	Opening Welcome at The Pond*		
Friday, 5/29			
8:30-10:30am	General Session & Keynote <i>sponsored by DASH Platform, Lil' Kickers</i>		
10:45-12:00pm	Existing Facility Operators Roundtables: Rotating Mini-Sessions on Today's Hottest Issues	Startup Track Intro for Startups	
12:00-1:15pm	Lunch Break (on your own)/CAO Banquet*		
Executive Symposium* (incl. working lunch) Trends in Adult Play Keynote Speaker	Idea Incubator		Feasibility & Business Planning(1:30) Financing Methods(3:00)
	Adult League Trends Joe Graham, moderator	Leadership & The Art of Storytelling Patrick Keane	
1:30-4:00pm	Tradeshow President's Reception <i>sponsored by The Monument Sports Group</i>		
Saturday, 5/30			
9:30-11:45am	Customer Service Owen Blake, moderator	Technology Hot Topics TBD	Construction Process(9:30) Risk Management (10:45)
	Tradeshow Luncheon <i>sponsored by The Hanover</i>		
1:45pm-4:15pm	Space Management Evaluating Options for Change Gary Lindsey	Social Media Platforms The Integrated Experience Chris Lerch	Wrap-Up (1:45)
	Executive Symposium HR: Millennials John Burns		
5:00-6:30pm	Closing Event at The Pond* <i>followed by Cirque du Soleil at the Mirage</i>		

Schedule is subject to change.

* Limited seating, separate registration required. Additional fee may, or may not, apply.

as of February 1, 2020